



Quality Policy

Dataflex Executive and staff are committed to providing our clients with high quality ICT products and associated services to ensure total client satisfaction. Dataflex bases its commitment upon sound governance and best practice standards to meet or exceed client Key Performance Indicators and Service Level Agreements.

We will demonstrate this commitment by:

- implementing and maintaining a cost effective ISO9001 certified quality management system that provides our organization and our clients with the confidence in our ability to meet their needs and expectations;
- focusing on consistency, reliability and security while providing the flexibility and responsiveness to support our clients business needs;
- building a strong working relationship with our clients and partners;
- providing a culture of empowerment that fosters the participation and creative involvement by staff at all levels.
- ensuring that Dataflex staff share and support the vision and commitment of the company executive.

Dataflex is committed to achieving market leadership and client satisfaction by continually improving our capability to identify, develop and provide services that are valued by our clients.

A handwritten signature in black ink, appearing to read "Chris Churchill".

Chris Churchill
GENERAL MANAGER
DATAFLEX PTY LIMITED
Level 2, 9 Sydney Avenue, BARTON ACT 2600 AUSTRALIA

9TH September 2011